Toufic Majdalani

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An optimistic Senior Software Engineering student at WSU seeking an internship in Software Engineering or IT to apply technical skills and gain hands-on experience in software development and IT systems.

EDUCATION

Bachelor of Sciences in Software Engineering | *Washington State University*   ***Expected*** Dec. 2025

Associates of Arts In Computer Science | *Edmonds College*   *Sept. 2019 - Jun. 2022*

PROJECTS

Project Manager & Engineer | *WSU GRIMM CyberTown Senior Captsone*   *Aug. 2023 - May 2024*

- Developed a secure facial recognition biometric model using a Xilinx Pynq-Z2 board and YOLO for access control to CyberTown table.
- Led a team using Agile methodologies, ensuring timely task completion in a condensed project environment.
- Overcame technical challenges related to security and real-time facial recognition accuracy.
- Delivered regular progress updates and final results to stakeholders, showcasing technical solutions and milestones.

Software Developer & Maintainer | *WSU CPTS 487 Bullet Hell Game*   *Jan. 2024 - May 2024*

- Developed a bullet hell game with level interpreter on a team from scratch using libGDX game engine.
- Followed an Agile workflow to maintain track of development phases of game.
- Created level interpreter making use of LibGDX built-in libraries to maintain complexity and stability between levels.
- Processed Git push and pull requests for efficient version control of development stages.

WORK EXPERIENCE

Technician & Salesman | *Tech Security USA, Lynnwood, WA*   *Jul. 2024 -* ***Present***

- Diagnosed and repaired AI security systems and computers.
- Processed sales and ran email marketing campaigns for products.
- Provided excellent customer service and technical support.

PC Support Helpdesk Intern | *Expeditors International, Seattle, WA*   *Jun. 2023 - Aug. 2023*

- Managed IT support tickets, reducing downtime.
- Built new computer systems for contractors and clients.
- Enhanced VPN security protocols, improving company security.

QA Tester I Intern | *Denali Advanced Integration, Kirkland, WA*   *Jul. 2019 - Sept. 2019*

- Developed test cases for T-Mobile apps, ensuring functionality.
- Collaborated with teams to resolve software bugs.
- Generated weekly progress reports for project managers.

SKILLS

- Leadership, Teamwork, Communication, Technical dexterity (Java, C, C++, C#, Python).
- Backend systems development (Linux, Git, SQL) and Agile methodologies.
- Cloud services, DevOps, and continuous learning in modern tech frameworks.

AWARDS & CERTIFICATIONS

IS Core PC Support HelpDesk Internship Award | *Expeditors International*   *Aug. 2023*

- Awarded for completion of IS Core PC Support Helpdesk Internship at Expeditors International

Microsoft Office Specialist | *Microsoft IT Academy*   *Jun. 2019*

- Certified in Microsoft Word, PowerPoint, Excel, and Access Core